

2004 CUSS/Board of Regents Staff Award Winners

Exceptional contribution to the institution and/or unit to which the person belongs

Awardee – Kathy Sutphin – UMBC – Exempt

Awardee - Priscilla L. Redding – UMES – Non-Exempt

Extraordinary Public Service to the University or the Greater Community

Awardee – Pat Musick, UMUC – Non-Exempt

Awardee – Dr. Marsha Guenzler-Stevens – College Park – Exempt

Outstanding Service to Students in an Academic or Residential Environment

Awardee: Wallace J. Beery, Frostburg University – Non-Exempt

Awardee: Elizabeth L. Shearn, University of Maryland – College Park – Exempt

Outstanding Service to Students in an Academic or Residential Environment —Non-Exempt

Wallace J. Beery Frostburg State University

Wallace J. Beery is a Housekeeper at Frostburg State University. He has worked at the University since 1988.

Elizabeth Frost, Assistant Director of Resident Life writes in her letter of recommendation for Mr. Beery, “Wally is a very kind individual. He treats all the residents in Frost Hall as if they were a part of this family. Wally is well known for his random acts of kindness. For instance, one resident had injured her leg and was having problems getting around so Wally found her a wheelchair to use until her injury healed. Another random act of kindness that Wally performed was the he set up a Christmas tree in the main lobby one night while everyone was asleep. Residents were very surprised to find a Christmas tree set up and decorated. Wally is also known for providing encouraging notes to students and staff on their dry erase boards throughout the semester. As one can see, these random acts of kindness occur on a daily basis and are endless. We all know that Wally doesn’t need to spend time with residents or with staff, but he chooses to get involved with the activities in the building and he takes pride in his job. For these reasons, I would like to nominate Wallace “Wally” J. Beery for the outstanding service to students in an academic or residential environment award.”

Kristy Roundtree, the Frost Hall Resident Director, Fall 2003, writes in her letter of recommendation, “I would like to nominate Wally for this award because he has and continues to possess extraordinary care and concern for his job, the residents, and the staff. In terms of his job, Wally faithfully maintains the building through his scrubbing, vacuuming, disinfecting, moping, sweeping, etc., to where the residents recognize his hard work, appreciate it, and want to help maintain it. As a result, Frost Hall was the only hall for the months September through December to have no damages. Secondly, Wally cleans the bathrooms once before most of the residents get up and then again after most of the residents have used the bathrooms to give the residents a clean, comfortable and refreshing environment to wake up to and frequent during the day. In terms of the residents, Wally leaves several text books out for residents that he collected from the previous semester, he gave out candy canes and Christmas notes to all the residents, always talks with them and is as accommodating as he can be. Having Wally Berry as part of the Frost Hall family was and still is a reward for the staff and the residents. For these reasons and many more, I feel Wally Beery should be recognized for the extraordinary care and concern he incorporates into his job.”

Jesse M. Ketterman, Jr., Associate Director of Residence Life at Frostburg writes, “I have been working in various capacities with Wally since 1997 and feel that he is an excellent candidate for this award. Wally has proven himself to be more than just a housekeeper in Frost Hall, he is a part of the community. As Wally works throughout the building, he develops relationships with the students and gets to know most if not all of the residents by their first name. Most importantly, Wally maintains a warm and friendly attitude and is always willing to help others. Wally has become more than just a housekeeper in Frost Hall, he is a part of Frost Hall that student have come to grow and love. I appreciate the opportunity to write this letter on Wally’s behalf and to recognize Wally for this hard work and dedication to the students of Frostburg State University and the University System of Maryland.”

Students and colleagues of Mr. Beery also submitted letters of recommendation. Laura Bowling a student as Frostburg writes, "Wally exemplifies the traits every staff member of an institution should have. He has devoted himself to the students at Frostburg State University, and it is evident by this perpetual smile that he truly enjoys this service. I was introduced to Wally when I came to Frostburg State's freshmen orientation program two and a half years ago. The student leaders talked highly of Wally while promoting the G.O.L.D. program. I soon found out why Wally was so great when I moved into Frost Hall a few months later. Young leaders need role models to look up to, and Wally is exactly that. Wally has made lasting contributions to Frostburg State University. I truly believe that Frost Hall wouldn't produce the leaders it does without Wally Berry's presence in the hall. He teaches college freshmen the golden rules of life. Treat others as you want to be treated. Earn respect by having respect. A genuine smile can help any situation. Show others how much you know by showing how much you care. Wally's traits and service to the Frostburg State community make him an outstanding candidate for the Maryland Board of Regents Staff Member Award. Given the award, I can see his big smile now, accepting it with humility and grace." Sandra Youngblood who is Mr. Berry's supervisor wrote in her letter, "I have been Wally's supervisor for the past 12 years. During this time Wally has always been an excellent worker, arriving on time, very prompt, conscientious, gets along well with coworkers, as well as students and other staff. Wally will volunteer to help with the extra work load when coworkers are off. Wally is energetic and helpful to students from the beginning of the school year to the end of it, going with the extra mile!"

Wallace Beery
- page 2 -

Exceptional Contribution to the Institution—Nonexempt

Priscilla L. Redding University of Maryland, Eastern Shore

Priscilla Redding is an Executive Administrative Assistant I in the Division of the Vice President for Academic Affairs at the University of Maryland Eastern Shore, where she has worked for over 32 years.

In her letter of recommendation, Anna F. Vaughn-Cooke, Vice President for Academic Affairs at UMES, states “Ms. Redding is one of the most competent, committed, dedicated and loyal employees that I have known during my 35 years in higher education. The nominee began working at the University of Maryland Eastern Shore (UMES) at the young age of 18, her record shows an outstanding list of contributions to the Institution and the Division of Academic Affairs over an exceptionally long tenure of 35 years. In 1983 she was assigned to the Division of Academic Affairs where she has served as the Chief Administrative Assistant to five Vice Presidents for Academic Affairs, over a period of 20 years. In her role of Administrative Assistant, Ms. Redding developed a highly effective filing system which allows staff and administrators to store and retrieve documents easily and efficiently. Ms. Redding maintains excellent records related to the budget in the Division of Academic Affairs. Her approach to completing budget tasks is meticulous and cautious... and she is willing to invest the time required to do error-free work related to the budget and all other areas. Ms. Redding initiates independently projects that will enhance the effective and efficient operation of the Division of Academic Affairs. For example...her most recent projects was the development of a highly detailed Procedures Manual for the Division. The Division Manual is utilized as a model for other units within Academic Affairs. The nominee has excellent leadership skills...she leads by example. The nominee exhibits a very caring attitude to everyone in the office, especially the student workers. Ms. Redding’s performance far exceeds what is required for her position and her contribution to the Institution represents a splendid example of an employee going above and beyond the call of duty. I am not surprised that two other Vice Presidents for Academic Affairs have recommended the nominee for the Regents Staff Award. I recommend her again for this award, wholeheartedly and enthusiastically.”

Ms. Redding’s letters of recommendation also speak of her years of service at UMES and her wealth of knowledge about Academic affairs. Eucharia Nnadi, Vice President Program and Planning and Faculty Development at UMES states “she has been able to provide historical perspectives on procedures and policies from past years and retrieve documents that could not be located elsewhere within the campus. She is very helpful, considerate and professional in handling the affairs of this office. I can depend on her to maintain the integrity of the office in my absence, as well as ensure the smooth operation of secretarial/clerical work.” Ms. Nnadi also states “Ms. Redding supervises one-two student employees per semester. She provides the students the opportunity to learn the value of work and the rewards of good work habits. She emphasizes to the importance of education, reporting to work on time, being properly dressed and treating everyone with respect.” Ms. Nnadi concludes, “Ms. Redding is highly respected by those who have had the opportunity to work with her. I highly recommend Ms. Redding for the Regent’s Staff Award.”

Mortimer Neufville, Executive Vice President, National Association of State Universities and Land-Grant Colleges, speaks about Ms. Redding’s exceptional contribution to the

institutional mission of the University of Maryland Eastern Shore and specifically the Office of Academic Affairs, “Ms. Redding has served the University in an administrative assistant capacity for the past thirty-two years. All very productive years, attending to the academic needs of students and faculty. She contributed much to the success and efficiency of the Academic Affairs office during my tenure at UMES, which ended in 1997. Mr. Neufville concludes, “her dedication and loyalty went well beyond the call of duty. I wholeheartedly and without reservation, recommend her for this award.”

F. Hathaway McKinney, Title III Director at UMES, writes “I have known Ms. Redding for over 18 years and during this period, find her to be very creative, innovative, and organized with outstanding interpersonal and leadership qualities. She is task oriented and does not hesitate to fulfill her job responsibilities in an efficient and professional manner. During her tenure at the university, Ms. Redding served as an administrative assistant and director of the University Printing Services. In both positions, Ms. Redding’s contribution has been outstanding and has made a positive impact on the mission of the institution. Ms. Redding has been very active in taking leadership in organizing and chairing “Secretary Week” activities for the university, chairing various search committees, and serving as a member of the Council of University System Staff. Her contributions to the various committees have resulted in the selection of outstanding personnel for those positions.” Mr. McKinney concludes, “In my position as the Title III Director, I work closely with the Office of Academic Affairs. It is a pleasure to work with individuals who are very professional, knowledgeable and efficient. Ms. Redding exhibits these qualities and more. Her tenacity, dedication and love for the institution play significant roles in the retention of faculty, staff and students. Her contribution to the university is outstanding and deserving of special recognition. Without reservations, I highly recommend Ms. Redding for the Regent’s Staff Award.”

Finally, Bernita M. Sims-Tucker, Associate Professor at UMES, writes “I have known Ms. Priscilla Redding for approximately ten years, while serving as an Associate Professor of Education here at the University of Maryland Eastern Shore. During these past ten years, I have had the opportunity to work with Ms. Priscilla Redding on two major projects. The only weakness I have identified in Ms. Priscilla Redding is that she often works tirelessly on University related project late at night and on weekends.” Ms. Tucker concludes her letter of recommendation with “if you are looking for an employee who exemplifies dedication, hard work, and commitment to the University of Maryland, then you should award Ms. Priscilla Redding this staff award.”

Outstanding Service to Students in an Academic or Residential Environment —Exempt

Elizabeth L. Shearn, Ph.D. University of Maryland, College Park

Dr. Elizabeth Shearn is a Math Learning Specialist at the Learning Assistance Service of the Counseling Center at University of Maryland, College Park, where she has worked for over 25 years.

Marcia V. Fallon-Marinelli, Ph.D., NCC, Director, Learning Assistance Service and Assistant Director, Counseling Center at UMCP in her letter of recommendation to the Senate Staff Affairs Committee Chair, Willie Brown, states “I believe that over her 25 year career at the University of Maryland Dr. Shearn has made significant, long-lasting impact on this campus in the area of developmental math programming, instruction and support. Dr. Shearn’s commitment to and support of students who experience math learning difficulties are legend on this campus. Ask anyone on campus who has been around who students should go to for math help and their answer will be “Liz Shearn.” Through her teaching, counseling and research on students experiencing math learning difficulties, Liz developed an innovative computer based developmental math curriculum that was used in Learning Assistance Service starting in the early 1990s. As a result of this computer based course and the success that students working with Liz achieved in fulfilling their fundamental studies math requirement, Liz made a proposal to the math department and ultimately to the campus senate to restructure the developmental math courses. The new developmental program allowed students to complete in one semester what, in the past, had taken two and often more semesters. This has been a tremendous boon to retention and graduation rates at the University. In addition to her campus-wide work, Liz is a valuable member of the Counseling Center staff. Her worth ethic, tireless contributions to students, and professional contributions are legend. She is well-known on both the state and national levels in the field of Math Education and has been tapped by the College Board to work with middle school math teachers and counselors in their Equity 2000 program. She has written a number of textbooks and made countless presentations at professional conferences on math learning issues. She has been an ambassador for the University of Maryland who has reflected well on this quality of this institution. ...Liz’s influence on campus has been phenomenal.”

William W. Adams, Professor of Mathematics at UMCP, writes, “I will say at the outset that she must be one of the most valuable members of the College Park community. She could very well be responsible for more challenged students obtaining well-earned degrees here than anyone else on campus. Many students come to UMCP completely unprepared to satisfy their Mathematics requirements. Most of the students go through the Mathematics Department’s Developmental Math program (which Dr. Shearn has made substantial contributions to over the years, but this is not the primary point). The very least prepared of these students, deemed to be lacking in their Mathematics skills even to succeed in the normal Developmental Mathematics Program, are then taken by Liz to bring up their skills to an acceptable levels. She has designed the course, obtaining or creating appropriate materials, and innovatively taught these materials to this group of students. Over the years her impact in this has been immense. She has also acted as an advisor for these students and directed them toward a successful matriculation through the University. In summary, over the many years Dr. Shearn has been at UMCP she has had such a major impact in the area of Learning Assistance, that I would find it hard to believe there could be a more qualified person for this award.”

Another Professor of Mathematics at UMCP, Denny Gulick writes, “For more than 3 decades she has served tirelessly to help students who have problems with their mathematics skills or have

mathematics anxiety. Not only does she understand the various processes and the various kinds of anxieties that students can have in learning mathematics, but she has a warm, attentive spirit that helps the students gain confidence in learning. In addition to her long hours of work at the Learning Assistance Service, three years ago Liz spearheaded the inauguration of the Math 003 arm of the new campus Developmental Mathematics Program that has been so widely acclaimed. Liz is irreplaceable, and is especially worthy of the honor a USM Staff Award.”

Vivian S. Boyd, Ph.D., Director Counseling Center and Associate Professor of Education at UMCP wrote in her letter of recommendation about Dr. Shearn’s accomplishments, “Over the past twenty-five years, Dr. Shearn has provided a number of developmental math corrective programs than enable students to successfully complete their college-level math requirement in their chosen field of study here at the University. Dr. Shearn joined the staff of the University Counseling Center’s Learning Assistance as an educational skills counselor, and over the years has brought a high level of creativity and innovation to her work. Indeed it is her level of dedication and pursuit of excellence in the file of math skill development that makes Dr. Shearn an ideal nominee for this particular recognition.”

Students and other colleagues also provided letters of recommendation for Dr. Shearn’s nomination. William Schildknecht, Coordinator Academic Programs at UMCP writes, “I have also been on several committees with Liz. She has been so thoughtful and shows great insight. The most important of these committees was over three years ago, the committee to redo the developmental mathematics curriculum. This grew out of the success Liz was having with the very worse cases of students not succeeding in a traditional classroom based course, but could on a self-paced oriented course. Based on her years of counseling, research and attending conferences, Liz worked with students using CD-ROM based math content at the developmental stage to prepare these students for a credit bearing fundamental studies course. This became the essence of our current MATH 003 course that is given two dedicated computer labs. This has always been one of her dreams for the College Park Campus and it was a thrill to see this happen. The net result is a student need only one non-credit course to prepare for any fundamental studies course and has helped retention as the College Park campus. Studies directed by Liz have shown significant improvement over the old potentially two-semester MATH 001, 002 developmental program. On a personal level, Liz and I can laugh at each other. She calls about certain students that I privately call “one of Liz’s special cases.” She told me once during a confusing meeting, “sometimes you just have to go with the flow.” That has helped me out many times.”

Former student Carolyn Chin thanked Dr. Shearn for her caring words and support that really pushed her in the right direction. Trish Fiser wrote in a letter to Dr. Shearn “I also want to thank you personally for the kind and thorough attention, which you have always displayed; your pleasant, professional attitude is a wonderful reflection of the faculty and staff of the University of Maryland.” Lilly Cranor, an older returning student writes, “I would like to express my deepest appreciation for the math lab. I am an older returning student, who has not had any math in years. My first greatest moment was when I met Dr. Elizabeth Shearn...She is a tremendous asset to the University and I am thankful for having such a positive Math experience.” Joel Chaffin, another former student of Dr. Shearn writes, “After my thorough investigation led to the conclusion that there was no way around the Math requirement, I was lucky enough to be directed to the Counseling Center in the Shoemaker Building where I met Elizabeth Shearn, the Math counselor. I have yet to encounter someone who wanted to help a student so much and was able to do her job so well.”

Exceptional Contribution to the Institution—Exempt

Kathy Sutphin University of Maryland, Baltimore County

Kathy Sutphin is the Coordinator of Special Projects at the University of Maryland, Baltimore County, where she has worked for over nine years.

In his nomination letter, Freeman Hrabowski, III, President of UMBC states that he is pleased to nominate Ms. Sutphin for her exceptional contribution to the mission of UMBC, to the Department of Biological Sciences, and to the undergraduate research program in the life sciences. He goes on further to say "...she is widely respected as a remarkably dedicated and skillful grant writer whose successful work has repeatedly led to substantial awards to support creative programs for undergraduate students in laboratory research in the life sciences. Not only has Kathy played an instrumental role in writing a variety of grant proposals, but she is also enthusiastically committed to ensuring the successful implementation of the grants. She is known for her extraordinary attention to administrative details and for her commitment to developing meaningful learning experiences for students that introduce them to the excitement of research. She takes the time to get to know students individually, serving as an advisor and mentor. As significant as Kathy's contributions may be in supporting undergraduate research, she also embraces projects in her department that others may avoid, and she is effective because she is dedicated, energetic, and possesses strong interpersonal skills. She consistently juggles multiple projects and tight deadlines and often works long hours. Kathy is one of our most outstanding staff members, taking initiative well beyond her job description. She is always willing to do whatever is necessary to advance the mission of the campus. I am delighted to recommend her highly for the Regents' USM Staff Award."

Lasse Lindahl, Professor and Chair of the Department of Biological Sciences at UMBC states that Kathy has been instrumental in both the renovation of the Biological Sciences Building and in obtaining funding for multiple extramurally funded training programs, as well as executing these programs. He goes on to further state that "She has been the main writer of a number of successful infrastructure and training grants. These applications were written in collaboration with faculty members...but the organization, wording and many of the ideas originated from Kathy. She writes with incredible precision and integrity. Furthermore, Kathy is a wonderful contributor to the administration and execution of the infrastructure and training programs. During the renovation of the Biological Sciences building she worked with Bob Dietrich and Nancy Quantock as the main communication conduit to and from the department. Her extreme attention to detail and thorough approach to all her work was a major reason for the excellent outcome of the project. In summary, even compared with the many other highly dedicated UMBC staff personnel, Kathy stands out. Her contributions are unique and have greatly enhanced the training environment in the department, and indeed the entire Life Science area of UMBC."

Suzanne Ostrand-Rosenberg, Professor of Biological Sciences and Robert and Jane Meyerhoff Chair of Biochemistry, UMBC in her letter of recommendation talks about Ms. Sutphin's accomplishments, "As a Professor in the Department of Biological Sciences, I have worked extensively with Kathy on a variety of projects for a number of years. I am continually astonished at her accomplishments, her incredible work-ethic, and her dedication to the Department and to UMBC. Kathy is the type of staff member who makes UMBC the exciting, progressive, and innovative place that it is. For me, it is a distinct privilege to work with Kathy, and I can honestly say that without her contributions and ideas, UMBC would be a very different place. In summary, Ms. Kathy Sutphin, is an

exceptional employee who has made innumerable significant contributions to UMBC. Her initiative, insight, diligence, perseverance, and creativity have enabled us to provide unique and outstanding educational opportunities for our students. She is a highly talented individual who is eager to contribute to the educational mission of UMBC. She is a unique asset for our campus. I can't think of another person who is more deserving of this award than Kathy."

J. Lynn Zimmerman, Vice Provost for Academic Initiatives, Professor of Biology at UMBC states "I am often in awe of Kathy's energy, organization, dedication and generosity. She is always looking for new ways to contribute to the well-being of the department and its students, faculty and staff. She organizes groups to coordinate the department's holiday party and annual summer picnic, as well as events for MARC students and the Provost's Undergraduate Research and Creative Achievement Day. Her energy is limitless and her optimism and enthusiasm are infectious. So much of what she does is over and above what is required for her position, and yet she makes her extraordinary contribution seem effortless. She is always one of the first to volunteer for a difficult task and one of the last to leave when a deadline is eminent. I can honestly say that there is no one more deserving of this recognition for "exceptional contribution to the institutional mission" than Ms. Kathy Lee Sutphin."

Aluma and former colleagues also provided letters of recommendation for Ms. Sutphin. Erick Danna, UMBC Alumna, states in her letter that "as a recent graduate of UMBC, I can report first-hand the benefits of involvement in a undergraduate research program in the biological sciences. I had the privilege of participating in the BCURE (Breast Cancer Undergraduate Research Experience) program at UMBC during the 2001-2002 academic years. Without a doubt, the BCURE program was the most defining aspect of my undergraduate education, influencing my choice of career paths and providing me with many of the skills needed to succeed in biomedical research. This extremely beneficial program – and other programs like it, are made possible by the hard work and dedication of the program coordinator, Kathy Sutphin. In appreciation of her remarkable dedication to the mission of providing excellent research opportunities for undergraduate students, I whole-heartedly recommend Kathy Sutphin for a Board of Regent's University System of Maryland Staff Award."

David DeVos, Project Manager, UMB Retired talks about his experience working with Ms. Sutphin, "Early in the spring of 2001, I was assigned as project manager from the Construction Division of the University of Maryland, Baltimore to manage a \$1.3 million dollar construction project to replace the doors and windows on the exterior of the Biological Sciences Building at the University of Maryland, Baltimore County. During the early planning phases of the project, I was introduced to Kathy Sutphin as the person that would act as the main point of contact for the Biological Sciences Department. From the very beginning she understood the magnitude of the challenges which lay ahead and willingly took time from her very busy schedule to become a active member of the project team. As construction proceeded, Kathy willingly devoted time to coordinate the faculty and staff about construction related activities. Her proactive problem solving approach, exemplary people skills and pleasant demeanor were repeatedly on display in dealing with ongoing coordination issues. Without the efforts of Kathy Sutphin and her exceptional administrative talents, there is little doubt that the outcome would have been quite different. She is a person possessing the rare combination of many exceptional talents and also great integrity."

Kathy Sutphin
- page 2-

Extraordinary Public Service to the University or the Greater Community—Nonexempt

Pat Musick University of Maryland University College

Pat Musick is an Executive Administrative Assistant in the Graduate School of Management and Technology at the University of Maryland University College, where she has worked for 15 years.

In his nomination letter, Nawaz Sharif, Professor and Doctoral Program Director at University Maryland University College states that “she deserves the award for voluntary campus citizenship and dedication to public good through volunteer activities with outside groups. Her exceptional leadership and generous support to the success of annual Angel Tree programs of the Salvation Army of Prince George’s County, which is dedicated to caring for the needy in the greater community within which the University of Maryland University College is located, is widely recognized. She started to promote this program in 1996 with the adoption of 25 children. During the last two years, she has managed to expand the caring service to over 300 children. Her efforts have earned UMUC the distinction of being the number one supporter of the children in Prince George’s County. The County presented a plaque in April 2003 to the President of UMUC in recognition of the work of Ms. Pat Musick. I believe it is time that we in the University of Maryland system also recognize her outstanding contributions to our university and the greater community.”

Ms. Musick’s other letters of recommendation also speak of her dedication to the Salvation Army’s Holiday Angel Program. Robert Jerome, Assistant Provost, University of Maryland University College states “through this program Ms. Musick has made a tremendously positive impact in the lives of many children in Prince George’s County. She began adopting 25 angels in the first year and has in each consecutive year increased the number of angels and broadened the support for the program. This year 300 children celebrated the holidays with individual presents; staff participation was university-wide.”

E. Santos-DeJesus, Director, Office of Diversity Initiatives, University of Maryland University College states, “ I have known Ms. Musick for three years. In that time she has displayed an unequivocal devotion to helping people in both the community and the University of Maryland University College. Ms. Musick took the initiative to obtain senior leadership’s concurrence in sponsoring the Salvation Army’s annual “Angels Program.” Annually she single handedly distributes the information...collects the donations and delivers them using her own conveyance. Santos-DeJesus goes on to say that “Ms. Musick is also a humanitarian who believes in being kind to animals. Her love for animals has led her to engage in fund drives to control the proliferation of abandoned animals. Her efforts have led to finding homes for an untold number of abandoned pets and humanly disposition of ill animals. Ms. Musick does these things without ever seeking public notoriety or acclaim. She often uses her own funds when she can’t find sufficient donors. Her unspoken motto seems to be to “make a better world for those in need both human and animal.” Santos-DeJesus concludes with “her actions bring honor to the University System of Maryland, the University of Maryland University College, and to herself. She is truly an unsung heroin who is well deserving of this award!”

Claudine SchWeber, Associate Provost, Office of Distance Education and Lifelong Learning at University of Maryland University College writes “Ms. Musick’s work on behalf of children was done on her own initiative, in collaboration with the Salvation Army. Six years ago Ms. Musick began a project to provide toys at Christmas for children who were unlikely to get any. She personally spoke with many of us asking if we would be interested. I was one of the early participants. While many of us recognized the need, getting the toys to an organization that is reputable and can distribute the toys to children, is often a significant barrier. By working with the Salvation Army, Ms. Musick eliminated the barrier.” She concludes with “this is the type of commitment to service that should be recognized. It is service outside of the academic community to the citizens of the state of Maryland-very young citizens who are often forgotten at the holiday period.”

The Salvation Army acknowledged Ms. Musick’s efforts by addressing President Gerald Heeger of University of Maryland University College in a letter thanking the University for its participation in the Angel Tree Program. Jani Criss, Captain, Corps Officer, states “our records show that our greatest support came from the University of Maryland University College, under the leadership of Pat Musick. This was a tremendous effort on the part of the university, and I am privileged to recognize the honor that you have earned. Our program cannot survive without the support of benefactors like you.” William Criss, Captain, Corps Officer from The Salvation Army states in a letter addressed to Pat Musick “at the close of another busy holiday season, we gratefully reflect on the generous support that many of members of our community that have given us in recent weeks. We at The Salvation Army sincerely thank you for the role you played in helping us make the holidays a little brighter for 622 families in Prince George’s Community. Thank you for giving so freely of your time and energy to help us help others”.

Pat Musick
- page 2 -

Extraordinary Public Service to the University or the Greater Community —Exempt

Dr. Marsha Guenzler-Stevens University of Maryland, College Park

Dr. Marsha Guenzler-Stevens is the Director of Student Activities and Associate Director of Stamp Student Union and Campus Programs at the University of Maryland, College Park. She has worked for the University of Maryland for over 20 years.

In her nomination letter, Dr. Jeanne Steffes, Director of the Office of the Dean for Undergraduate Studies, Beyond the Classroom Living and Learning Program, UMCP states, “Marsha is well known on campus as a mentor to both men and women alike but has made a distinct commitment to teach and be a role model for young woman leaders on campus as a member of the Stamp Student Union and Campus Programs staff. She has been a clear and consistent beacon for young woman on campus who have sought her guidance and counsel. It is difficult to fully assess Marsha’s impact on an institution like the University of Maryland. As much as she energizes people individually, it is her galvanizing presence on campus that sets her apart. Some of her many campus leadership roles have included work on the Minority Student Involvement Committee, President’s Committee on Women’s Issues, University Honors Council, Banneker-Key Scholar Selection Committee, Continuous Quality Improvement Task Force, and the Maryland Student Affairs Conference Committee. Several organizations within the University of Maryland have honored her for her dedication and commitment to higher education and diversity. In sum, it is hard to imagine how any person can enthusiastically serve students as a mentor and a leader within an active and diverse student activities program, serve in key leadership roles on significant campus and off-campus committees, and still have the energy and motivation to challenge us to reflect and become better teachers and citizens. Marsh is the rare educator who is engaged intellectually and interpersonally at the local, region, and national levels, and shares the fruits of her labors with unparalleled generosity. Yet what makes Marsha exceptional are the intangibles: whether it is being eager to assist any colleague at any time in any way, her professional and positive demeanor, or her unparalleled work ethic. Her past present, and future colleagues will benefit immeasurably from their time with her.”

Linda M. Clement, Vice President, Office of the Vice President for Student Affairs, University of Maryland, College Park speaks about her idealism, her integrity and her commitment to improving the quality of life on campus. In her letter of recommendation she states, “I have rarely encountered a person with such wide ranging skills. She can orchestrate a large-scale concert; she can pull together disparate groups of people; she can hold an audience spellbound; and she can counsel a student through the death of a loved one. She has outstanding skills – as a leader, an administrator, a programmer, and an advisor/counselor. Quite simply put – Marsha can do anything and all she attempts. Marsha has the trust of everyone with whom she works. She is one of these good campus citizens who does all she’s called upon to do, and still looks for additional ways she can contribute. Many marvel at the long hours she invests in her work life; I marvel at how energized she is no matter what the level of demands.”

James M. Osteen, Director, Stamp Student Union and Campus Programs at UMCP says “There are few, if any, persons on this campus who play a more significant role in working

with students, faculty, and staff to make a lasting impact on the institution than Dr. Guenzler-Stevens. She has done outstanding work in the positions she has held on campus over the past twenty years, she enjoys exceedingly popular reputation as a national speaker on undergraduate women's issues, she is a wonderfully talented teacher, and she is a caring and giving individual who makes a difference in the lives of all with whom she comes in contact. She is that rare individual who does excellent work, provides energized leadership, and supports both students and co-workers in their dreams and work. It is without any hesitation that I offer this support for Marsha's nomination."

Terry Zacker, Coordinator, Research and Assessment, Stamp Student Union and Campus Programs at UMCP says, "I can think of no more deserving candidate for recognition than my colleague and friend. Marsha has contributed an enormous amount to the campus and beyond and encourages others in her sphere to do the same. One of the hallmarks of Marsha's leadership in Campus Programs will no doubt be her steadfast support for underrepresented student groups. Under her guidance, several new advising positions have been created to work directly with Asian-Pacific American, Latino, LGBT and African-American student organizations. One of the office structure is now singularly focused on providing assistance and support to these student organizations, their members and leaders. In large measure, this is a tribute to Marsha's unwavering vision for a campus that is more welcoming for all students. Students adore Marsha! She is, without doubt, one of the most popular teachers, advisors, mentors and speakers on campus. In addition to Marsha's numerous campus contributions and on a more personal note, I can't think of anyone I could ever treasure more as a friend, mentor, colleague or supervisor. She always makes time for whatever personal or professional problem is brought her way. She makes the large, somewhat impersonal, University of Maryland a more humane and compassionate place for students as well as staff. She is a consummate professional, a visionary leader, an extraordinary educator, and a caring and wise advisor and supervisor. Marsha Guenzler-Stevens is one of the brightest stars at the University of Maryland and in the higher education community. There is no one who cares more or is cared for more."

James Rychner, Director and Assistant to the Vice President at UMCP talks of his admiration for Dr. Guenzler-Stevens, "What I find more intriguing about Marsha is that she constantly strives to grow, mature, explore, discover and work to help others. I admire her energy, tenacity and courage. Marsha has also impacted the community through her work with diversity and women's leadership issues. Serving on the University of Maryland Women's Commission and on the Board of the Women's Vietnam Memorial are two examples of her on-going commitment to these issues. She is not afraid to tackle complex issues and make the final decision when cultural issues disagree or even clash. She is able to balance personal feelings and professional responsibility ensuring that the outcome is what is best for the greater community."

Dr. Marsha Guenzler-Stevens

-page 2-